

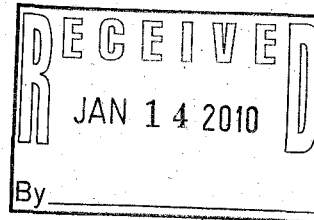


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January 11, 2010

Valley of the Sun  
United Way

Attn: Commissioner Bob Stump  
 Arizona Corporation Commission  
 Commissioners Wing  
 1200 W. Washington  
 Phoenix, AZ 85007-2996

**Re: In Support of Community Information & Referral (CIR), Inc. as Lead 2-1-1 Entity**

Dear Commissioner Stump:

Valley of the Sun United Way fully supports Community Information & Referral's request to the Arizona Corporation Commission requesting that the Commission establish CIR as the lead statewide 2-1-1 provider entity offering public access to health and human service through its long established information and referral service infrastructure.

Repeatedly, community needs assessment surveys clearly point out that one of the most important needs is to have a single phone number to easily access information about available community resources. Having the availability of this easy to remember three-digit '2-1-1' telephone number to access information about and referrals to health and human services will be the single most important advancement the Commission can make to help people in need of social services.

Utilizing Community Information & Referral, Inc., an existing, experienced, and respected 45-year-old non-profit community-based organization, makes the best use of scarce resources.

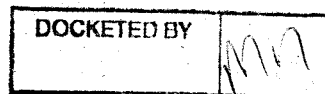
Valley of the Sun United Way wholeheartedly encourages the ACC to designate CIR as the lead 2-1-1 entity in Arizona as quickly as possible.

Sincerely,

Brian F. Spicker  
 Senior Vice President  
 Valley of the Sun United Way

Arizona Corporation Commission  
**DOCKETED**

JAN 21 2010

AZ CORP COMMISSION  
DOCKET CONTROL

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cc: Roberto Armijo, Executive Director, Community Information &amp; Referral, Inc.